

Troubleshooter Guide:

ISSUE	SCENARIO	POSSIBLE SOLUTION STEPS
<p>My Kombucha is not coming out! (or coming out very slowly)</p>	<p>Faucet blows air when I pull the tap.</p>	<p>*Keg is empty. See keg changing instructions to install a new keg.</p>
	<p>I pull the tap and nothing happens.</p>	<p>*CO2 flow checks:</p> <ol style="list-style-type: none"> 1. Check that the "on/off wheel" on the CO2 tank is in the "on" position. *See Fig. 6 2. Check that all check valves are in the open position. (Regulator and CO2 distributor check valves) *See Fig. 5 and 6 3. Test to make sure that there is CO2 in the tank. Remove coupler from keg and move the handle into the closed position. You should hear CO2 flowing from the coupler if the tank is not empty and the valves are open. *See Fig. 3 4. If you have determined that the tank is not empty, check that the gauge is set to 8-10 PSI. 5. Check to make sure that no hoses are pinched between kegs or walls. 6. Attempt to pour again and change CO2 tank if it's empty. <p>*Keg checks:</p> <ol style="list-style-type: none"> 1. Remove coupler and put it back on. Try to pour again. *See Fig. 3 2. Remove coupler and put problem coupler on a working keg - and place the working coupler on the problem keg. Attempt to pour both kegs. If problem keg does not pour from the previously working coupler, then we can determine that the keg is the problem. <ol style="list-style-type: none"> a. Remove coupler from problem keg, place a rag over the keg port and depress the ball in the center to release some Booch and clear any possible clogs. Be careful! Booch can shoot out pretty quickly! Replace coupler and try to pour again.
<p>Liquid is leaking from the tap.</p>	<p>Liquid is leaking from the faucet spout.</p>	<p>With your hand, tighten the round, metal pieces between the tap handle and the faucet. *See Fig. 4</p>
	<p>Liquid is leaking from behind the faucet.</p>	<p>With your tap wrench, tighten the ring behind the tap faucet itself. *See Fig. 7 and 8</p>
<p>The back of my kegerator is frozen.</p>	<p>Thick ice is on the back wall.</p>	<p>*Note: It is VERY important to make sure that the door is closed and sealed at all times in order to work properly. Some frost is normal, but this issue happens when the door is not completely closed and the unit has to work too hard to stay cold.</p> <ol style="list-style-type: none"> 1. At the end of the night, please remove all kegs and relocate to the walk-in reefer. 2. Unplug kegerator, prop the door open and allow to defrost overnight. *Note: Some water will leak out so may be best to place a towel at the kegerator door. <p>****IMPORTANT: Under no circumstances should anyone attempt to manually chip the ice from the unit. This can puncture the back plate and release the toxic refrigerant also rendering the unit useless. If there is evidence that this was attempted, Big Island Booch will charge to replace the broken unit.</p>